

RETURN & REPAIR FORM

Contact our office 530-342-1700 for an RMA Number

First Name

Last Name

Business Name

Ship To Address

City

State

Zip

Email Address

Telephone

ITEM(S) BEING RETURNED & PROBLEM WITH ITEM(S)

1. Print this completed form
2. Package equipment into box along with this form
3. Ship the package notating the RMA # to the following address:

WESTERN WEATHER GROUP

RMA # _____

686 Rio Lindo Ave.

Chico, CA 95926

THIS FORM MUST BE INSIDE THE BOX WITH YOUR EQUIPMENT.

PLEASE NOTE:

Equipment *beyond economic repair* – You will be notified by telephone or email if an item is deemed beyond a reasonable repair charge. Your item may be replaced upon your request or you may choose to have the defective unit returned to you, or have us dispose of it. Individual customer agreements can be made with Western Weather Group so that calling on each order is not necessary.

Shipping – Western Weather Group will pay return shipping charges when equipment is under warranty and shipped within the continental US. Shipping charges will be billed to customer for all non-warranty items. UPS ground service is used for all return shipments unless otherwise specified.